

Age-Friendly Technology Guide

Updated 3-11-21

"FiOS Internet Fiber Plan"



Speed 200 Mbps

\$480 per year (several discounts to reduce \$39.99/month available)

1. Call 855-509-5140 X12685, ask for "June".
2. Provide home address to verify fiber service is available.
3. Eligibility based on Seniors, Military, First Responders, Current Verizon Wireless users, Government Support Programs

"Comcast Internet Essentials Cable Plan"



Speed 50 Mbps

\$120 per year (no discounts below \$9.95/month available)

1. Call 855-846-8376.
2. Provide home address to verify Comcast cable service is available.
3. Eligibility for the Plan is based multiple Government Support Programs.

"Mobile Beacon WiFi HotSpot Plan" pcsforpeople online

Speed 25 Mbps

\$180 per year (some discounts available if you pay full year in advance)

1. Call 651-354-2552.
2. Provide home address to verify Sprint Wifi service is available.
3. Eligibility for the Plan is based multiple Government Support Programs.

Computer Reach recommendations on reliable internet, training, support, and equipment

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Training

Jewish Community Center (free)

Virtual Senior Academy, AgeWell 412-697-1186 helpvsa@jccpgh.org

Community College Allegheny County (free)

Virtual 1on1 Tech Tutoring 412-237-2564 bison@ccac.edu

Carnegie Library of Pittsburgh (free)

Virtual Classes 412-622-3114 info@carnegielibrary.org

Osher Lifelong Learning Initiative (\$125/term, \$225/year)

Virtual Classes 412-624-7308 osher@pitt.edu

Tech Support

University of Pittsburgh (free)

Community Computer Help Desk 412-383-0805 communityhd@pitt.edu

Karen Kendall (\$60 per hour, onsite visits)

Home Tech Support 412-445-7047 karenkendall@eastendtechconcierge.com

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Apple iPad

\$330 - \$1650

apple.com/ipad

800-692-7753

Diagonal
Screen
sizes
(inches)
7,9,10,12



Google Nest

\$90 - \$230

store.google.com

855-469-6378

Diagonal
Screen
sizes
(inches)
7,10



GrandPad

\$250

consumercellular.com

888-545-1425

Diagonal
Screen
sizes
(inches)
8



Microsoft Surface

\$250 - \$3000

store.microsoft.com

877-696-7786

Diagonal
Screen
sizes
(inches)
12,13



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Facebook Portal

\$130 - \$280

portal.facebook.com

866-380-3888

Diagonal
Screen sizes
(inches)
8,10,15



Samsung Galaxy

\$110 - \$670

store.samsung.com

800-726-7864

Diagonal
Screen sizes
(inches)
8,9,10,12



Refurbished Apple Computers

\$50-\$400

computerreach.org

412-444-8816

Diagonal
Screen sizes
(inches)
12,13,14,15,17



Refurbished PC Computers

\$50-\$400

computerreach.org

412-444-8816

Diagonal
Screen sizes
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12,13,14,15,17



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